

RONCOR CONSTRUCTION, INC.

Project: Porch

	Very Poor	Satisfactory	3	4	Excellent
Service					
Overall	1	2	3	4	5
Salesperson	1	2	3	4	5
Design	1	2	3	4	5
Production	1	2	3	4	5
Lead Carpenter	1	2	3	4	5
Quality	1	2	3	4	5
Cleanliness	1	2	3	4	5
Timeliness	1	2	3	4	5
Communication	1	2	3	4	5

Things we thought of after the job was done - more us than you!

What did you find Roncor's strengths to be during your remodeling project?

Open communication - easy to approach
 Helpful opinions/ideas - Appreciated the clean-up each day.

What aspect(s) could be improved upon?

The finished project is a joy to be in - Thanks for everyone's good work and attitude!

Would you feel comfortable referring us to your friends and family?

yes - we do and have

Are there any changes you would like to see in our billing process?

Thank you for your time. We look forward to working with you in the future!

10740 Lyndale Avenue South, Suite 11E, Bloomington, MN 55420

Phone: (952) 888-5578 Fax: (952) 888-0755

<http://www.roncor.com>

RONCOR CONSTRUCTION, INC.

Project: Breakfast Bar & Wall Opening

	Very Poor	Satisfactory			Excellent
Service					
Overall	1	2	3	4	5
Salesperson	1	2	3	4	5
Design	1	2	3	4	5
Production	1	2	3	4	5
Lead Carpenter	1	2	3	4	5
Quality	1	2	3	4	5
Cleanliness	1	2	3	4	5
Timeliness	1	2	3	4	5
Communication	1	2	3	4	5

What did you find Roncor's strengths to be during your remodeling project?

Quality of workmanship, cleanliness, always on time & helped with the design - very cooperative

What aspect(s) could be improved upon?

Nothing -

Would you feel comfortable referring us to your friends and family?

*absolutely
Just wait till our friends see Kris Corde - Wow!*

Are there any changes you would like to see in our billing process?

None

Thank you for your time. We look forward to working with you in the future!

Thanks for an excellent job, Dick, Jan & Doug!

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RONCOR CONSTRUCTION, INC.

Project: General Remodel

	Very Poor		Satisfactory		Excellent
<u>Service</u>					
Overall	1	2	3	4	(5)
Salesperson	1	2	3	4	(5) ++
Design	1	2	3	4	(5)
Production	1	2	3	4	(5)
Lead Carpenter	1	2	3	4	(5)
Quality	1	2	3	4	(5)
Cleanliness	1	2	3	4	(5)
Timeliness	1	2	3	4	(5)
Communication	1	2	3	4	(5) ++

What did you find Roncor's strengths to be during your remodeling project?

Your firm is outstanding. You were extremely professional, courteous and thorough. You met your commitments, did excellent work and

What aspect(s) could be improved upon?

Struck to your quote

Can't think of any. You were great!

Would you feel comfortable referring us to your friends and family?

Yes. I have mentioned your name to several neighbors and would gladly give you an endorsement should someone ask

Are there any changes you would like to see in our billing process?

for a referral

No. It was very clear

Thank you for your time. We look forward to working with you in the future!

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Project: Siding

	Very Poor	Satisfactory		Excellent	
Service					
Overall	1	2	3	4	5 <i>Terrific</i>
Salesperson	1	2	3	4	5 <i>DOUG BALDWIN</i>
Design	1	2	3	4	5 <i>HARDIE PLANK</i>
Production	1	2	3	4	5
Lead Carpenter	1	2	3	4	5 <i>JON CANNING & Jim</i>
Quality	1	2	3	4	5
Cleanliness	1	2	3	4	5
Timeliness	1	2	3	4	5
Communication	1	2	3	4	5

What did you find Roncor's strengths to be during your remodeling project?

Attent, on to detail. Expertise. Thoroughness. High Quality of work... Met expectations.

What aspect(s) could be improved upon?

Length of time ladders left on grass. Although our grass came back to normal. Not a big problem.

Would you feel comfortable referring us to your friends and family?

Positively. We've already recommended them to family & friends.

Are there any changes you would like to see in our billing process?

OK. We are very satisfied with the quality of your workmanship. Our home looks fantastic. We are very happy with the end result. Thank you for doing such a fine job. Please give our thanks to Doug, Jon & Jim for work well done.

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John & Lane Cummins

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	Very Poor		Satisfactory		Excellent
Service					
Overall	1	2	3	4	5
Salesperson	1	2	3	4	5
Design	1	2	3	4	5
Production	1	2	3	4	5
Lead Carpenter	1	2	3	4	5
Quality	1	2	3	4	5
Cleanliness	1	2	3	4	5
Timeliness	1	2	3	4	5
Communication	1	2	3	4	5

What did you find Roncor's strengths to be during your remodeling project?

Well known in Bloomington

What aspect(s) could be improved upon?

Perfect job -

Would you feel comfortable referring us to your friends and family?

Sure

Are there any changes you would like to see in our billing process?

no

Thank you for your time. We look forward to working with you in the future!

Roncor Construction did perfect job!

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*Thank you
Laito*

RONCOR CONSTRUCTION, INC.

Project: Specialties

	Very Poor	Satisfactory	Excellent		
<u>Service</u>					
Overall	1	2	3	4	5
Salesperson	1	2	3	4	5
Design	1	2	3	4	5
Production	1	2	3	4	5
Lead Carpenter	1	2	3	4	5
Quality	1	2	3	4	5
Cleanliness	1	2	3	4	5
Timeliness	1	2	3	4	5
Communication	1	2	3	4	5

- Amazing!

What did you find Roncor's strengths to be during your remodeling project?

From start to finish, they were all consummate professionals and a pleasure to deal with!

What aspect(s) could be improved upon?

Nothing - they are excellent!

Would you feel comfortable referring us to your friends and family?

Absolutely - and we have!!

Are there any changes you would like to see in our billing process?

NO

If you would like to be on our email newsletter, please provide your email address: